

Looking after data

Rigorous compliance with data protection standards is an upmost priority. We could not take more seriously our responsibility to guard sensitive patient data.

Our data protection manager has responsibility for ensuring that all our Healthcare employees understand the importance of safeguarding this sensitive information.

Regular awareness sessions help us to maintain the critical messages, ranging from our legal requirements under Data Privacy law to protecting our own and our family's data.

Strengthening the data protection culture within our business means that we continually employ robust measures to minimise the risks of sensitive data being compromised.

Our Corporate training syllabus means that every employee within Healthcare receives mandatory training, with refresher courses every twelve months. All of our activities in processing patient data are controlled and supported with specific work instructions whilst our continuous improvement programmes ensure we are always aware of changes that could develop our risk handling. Our employees are equipped with a directory of tools and resources which are the best source for how, what and where of keeping information safe and secure.

In April 2010, Air Products UK Healthcare successfully achieved the ISO 27001 quality standard for information security management. ISO 27001 is awarded to organisations that meet strict quality criteria for the way they manage and maintain their information. As a healthcare business that stores and handles patient data, this standard is particularly significant. Achieving this gives any external partners reassurance and confidence.

Protect our patients, protect our company, understand data protection

